



ENTERPRISE **SUPPORT** SERVICES

JOBTRAC™ Services

*“Bringing a
New Level of
Service to IT
Consulting”*



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Is your JOBTRAC™ schedule implementation “off schedule”?

Do you still have too many manual processes?

Are you being told that there are some schedule or set-up functions that cannot be automated?

If the answer to any of the above is YES you need to *supercharge* your JOBTRAC automation project with TracServicesm.

ESS is a professional service company founded by the original author of JOBTRAC and staffed by career product support specialists from Bennett Software, Goal Systems and Legent Corporation.

TracService offers a broad range of benefits to a JOBTRAC site:

⇒ **Implementation and Support**

For those sites that have just acquired JOBTRAC, have incomplete implementations, or have received inadequate vendor service, ESS consultants can help you get your moneys worth from JOBTRAC in several weeks - not several months.

We also offer long term technical support (installation of software upgrades, maintenance & troubleshooting), continuing automation and training services.

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⇒ **Exploitation of Automation Capabilities**

Those lingering manual processes can be eliminated. Our skilled staff can create highly customized interfaces and triggering mechanisms to allow the virtual elimination of all manual tasks from data center process scheduling.

⇒ **Specialized Automation Interfaces**

Mid-tier processor scheduling, remote processor scheduling, EDI process scheduling and user initialed schedule event modules are available through TracService. Our experts understand the internal workings and advanced techniques available in JOBTRAC better than most vendor analysts.



ESS
Jobtrac™
Services

**Automation
Deployment
Analysis;
Implementation
Assistance;
Basic and
Advanced
Training;
Conversion
Services**

There are several TracService packages available:

⇒ **The TracService JOBTRAC System Analysis and Project Plan**

Our consultants arrive on-site to perform an in-depth analysis of your entire production control operation. We will spend a week, or more, interviewing data center, applications and user personnel, as necessary, to compile the best possible statistics on your scheduling environment. An Executive Summary report is submitted to your management. We then lay out a project plan using *Microsoft Project™ to implement our recommendations.

⇒ **The TracService Implementation Assistance Package**

By far the most cost effective way of placing ESS expert consultants on your JOBTRAC implementation project. We work hands-on with your project leaders to develop, test and perform quality assurance on JOBTRAC schedules. Twenty-four hour post-implementation help lines are available.

⇒ **JOBTRAC Training From the Professionals**

Our consultants can provide on-site, hands-on, lab type training for your staff. From basic scheduling logic to intricate automation methods, our TracService training is unsurpassed in thoroughness and quality. Current course curriculums are available upon request.

Pricing:

Pricing is based upon usage and/or time spent on a project. ESS will prepare a customized proposal for each engagement. For large scale projects, a TracService System Analysis and Project Plan may be needed as a separate pre-proposal requirement.

*Microsoft Project is a trademark of Microsoft Corp.



Proud
Supporter

