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September 30, 2004

To whom it may concern:

This letter is being written to express my gratitude for the outstanding technical support provided by Jerry Bennett on a task I managed for one of our Department of Homeland Security (DHS) clients.

Jerry was brought into a very dynamic and demanding customer environment to provide implementation and architectural support. The customer was the DHS Program Office responsible for developing and implementing a major, high visibility enterprise solution to enable and support budgeting, accounting and reporting, cost analysis, acquisition and grants, and asset management processes across DHS. Jerry quickly came up to speed on the project and contributed substantively to development of tools, templates, and methodologies to enable the client to test the vendor's solution in a Conference Room Pilot with respect to the defined requirement set. Jerry also provided valuable insight to the client regarding potential implementation issues and strategies to mitigate implementation risks.

In summary, in a difficult and challenging client environment, Jerry made a very valuable and professional contribution to our team and to the client. He is a solid senior professional that I respect highly.

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