



June 1, 2003

To Whom It May Concern:

While on a three year development contract with SMA, Jerry Bennett designed and developed one of the most advanced communication and scheduling software agents available to IBM mainframes.

His efforts allowed SMA to enter markets never before available to us. His ability to use market intelligence and his extensive commercial marketing know-how were invaluable.

Jerry not only designed and developed this extensive software agent, he also traveled throughout the U.S. and Europe in support of our efforts to market to this expanded audience.

He was a valuable member of our team and we were sorry we could not reach agreement on contract extensions.

Sincerely

Neville Kroeger
Vice President of Technology
SMA
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